

## Milestone Activation Form

Customer site details (Please fill-in a order form per SLC Code)	
	New Site
	Site Extension / Extend Support SLA (adding more panels / extending the support & maintenance SLA)
	Site infrastructure upgrade resulting in a new SLC code
Name *	
Location	
Contact Data	Email
	Tel
Milestone SLC-Code *	

Your Milestone Integrator Details	
Name	
Location	
Contact Data	Email
	Tel

Vanderbilt Purchase Details	
Order reference * (PO no.)	
Ordering Date *	
	SPC Milestone plugin (5 panel) incl. 1 year support <b>V54549-P122-A100</b>
	SPC Milestone plugin (20 panels) incl. 1 year support <b>V54549-P120-A100</b>
	Extended Support: Add-on 5 panels - Additional 1 year support <b>V54549-P124-A100</b>
	Extended Support: Add-on 20 panels - Additional 1 year support <b>V54549-P121-A100</b>

\* Mandatory information

### Activation process:

Please provide us the SLC license code per email with the Vanderbilt purchase order no as reference.  
Send it to [orders.international@acre-int.com](mailto:orders.international@acre-int.com). (Activation will be performed within 3-4 working days)

**Special remark for sites without internet access:** Once the SLC has been successfully updated with the SPC plugin support on the Milestone portal, the next steps is to export the license request file (xxx.lrq) from the local Milestone server.

- upload this file onto the milestone portal to request a new license file for this particular milestone VMS installation
- take the generated license activation file (xxx.lic) and upload it to the local Milestone server.

All of those steps can only be done by the system integrator having local access to the Milestone server.

You can also contact us here: <https://vanderbiltindustries.com/contact>