

SUPPORT INFORMATION

Technical Support

Intrusion
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VANDERBILT



TLS 1.2 option has been removed from the SPC panel

Vanderbilt is one of the leading intrusion hardware & software manufacturers in the world. One of the major targets is to deliver high quality and state of the art security systems to our customers. Due to today's fast-changing internet security standards, the leading web browser manufacturers like Google Chrome, Mozilla Firefox and Microsoft Edge no longer support https connections without a public validated SSL certificate.

SPC does not have the possibility to add a public ssl cert, therefore after a comprehensive investigation, Vanderbilt has taken the decision to deactivate the TLS option on the SPC panel to comply with these new internet security standards.

What does this mean?

SPC is not any less secure but rather a different route is needed to get a secure connection to the SPC panel.

Other Fully encrypted configuration options for "installers"

Use SPC Connect Pro configuration tool

- Available for Windows platform
- Secure and encrypted communication
- Flexible communication paths to the SPC panel
 - o Via ethernet
 - o USB
 - o Serial interface

Use Vanderbilt's SPC Connect Cloud

- Independent from operating system
- Secure and encrypted communication
- Worldwide secured access to the SPC panel

Non-encrypted configuration options for "installers"

Use the SPC web server. This can be reached by using <http://xxx.xxx.xxx...>

Configuration options for “System Users”

Use Vanderbilt's SPC Connect Cloud

- Independent from operating system
- Secure and encrypted communication
- Worldwide secured access to the SPC panel

Non-encrypted configuration options for “System Users”

Use the SPC web server. This can be reached by using <http://xxx.xxx.xxx...>