Nov 17th,2017

To whom it may concern:

**Please read prior to updating your system**

Due to changes in the SPC environment when updating to SPC 3.8 from lower versions there is a new update process. **This process can take 30 – 60 seconds.** While this is in progress to not reboot, power down or reset the SPC controller.

SPC V3.8 also provides support for 3G modem communication, when used with the **SPCN320** modem.

For customer who previously used SPC Pro to program their system we would like to inform you that a new programming tool is available SPC Connect Pro and it is available from www.spcsupportinfo.com

This website will also serve support material and documents for the SPC system.

For more information on the features and enhancements please see the Material folder for example, marketing and a presentation on the new features in SPC 3.8.

Thank you in advance,

Yours sincerely,
John O Donnell
Product Manager
Vanderbilt Industries