



SPC Connect

Configuration

V2.0

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1 Overview of SPC Connect configuration

SPC Connect allows users control their panel remotely from <https://www.spconnect.com> and from the SPC Connect mobile app.

This guide is targeted at users with existing knowledge of the SPC product range. It explains how to configure SPC Connect for the following:

- SPC Panel using the keypad, the SPC browser or SPC Pro
- SPC Connect website: www.spconnect.com
- SPC App for iOS and Android

Product	Configuration Tool	Task	User	Section
SPC Panel	Keypad	During the start up wizard sequence, enable the SPC Connect menu and DHCP for dynamic IP address.	Installation Engineer	SPC Connect Configuration via Start up Settings [→ 6]
		Enable SPC Connect menu on the keypad if it was not enabled at start up.	Installation Engineer	SPC Connect Configuration via the Keypad Menu [→ 6]
		Provide Registration ID to user.	Installation Engineer	
	SPC Engineer Web Pages	Configure SPC Connect ATS and provide user with Registration ID.	Installation Engineer	SPC Connect Configuration via the Browser and SPC Pro [→ 7]
	SPC Pro			
SPC Connect	SPC Connect Website https://www.spconnect.com	Register an SPC Connect user account.	End User	Create a User Account for SPC Connect [→ 9]
		Register a panel to an SPC Connect user account. The panel must have a panel user with web access rights.	End User	Register a Panel to your SPC Connect User Account [→ 9]
		Configuring Panel Manager User Access and Standard User Access.	End User	SPC Connect User Account Access [→ 10]
		Connect to SPC web browser.	End user	SPC Connect Overview [→ 12]
		Deleting a panel	End User	Removing a Panel from SPC Connect [→ 14]

Product	Configuration Tool	Task	User	Section
	SPC Connect App for iOS and Android	Set up access to the SPC Connect website from the SPC Connect app.	End User	SPC Connect Mobile App [→ 15]

2 SPC system configuration for SPC Connect

Add an SPC Connect ATS to set up a connection between a panel and the SPC Connect website <https://www.spconnect.com>. This enables a panel user to register and access their panel remotely using the SPC Connect website.

2.1 SPC Connect configuration via the keypad

You can configure SPC Connect on the keypad during the start up settings, see SPC Connect Configuration via Start up Settings [→ 6] or using the engineer programming menu for SPC CONNECT, see SPC Connect Configuration via the Keypad Menu [→ 6].

2.1.1 SPC Connect configuration via Start up Settings

From firmware version 3.6, the following settings allow you to configure an SPC Connect ATS during the start up configuration. To initialize the start-up wizard press the reset button on the PCB for at least 6 seconds. Select **YES** to "Factory Default".

!	NOTICE
	Please note all data is lost when performing a factory default.

SPC CONNECT	Enable SPC CONNECT to allow a panel to communicate with https://www.spconnect.com once the panel IP address is configured.
DHCP	Enable DHCP to automatically assign an available network IP address to the panel. If you've enabled SPC CONNECT and DHCP, an SPC CONNECT ATS is now added to the panel to complete the connection to https://www.spconnect.com
IP ADDRESS	For DHCP enabled panels, the automatically assigned IP address displays in the IP ADDRESS menu. If DHCP is not enabled, the default IP address displays. Choose SELECT to continue. In Engineer Programming mode, under COMMUNICATIONS - ETHERNET PORT, complete the following <ul style="list-style-type: none"> ● IP ADDRESS - enter the static IP address for the panel ● GATEWAY - Enter a valid gateway address ● DNS SERVER - Enter a valid Domain Name Server address

In Engineer programming, go to SPC CONNECT - REGISTRATION ID and provide this information to the end user to register their panel with www.spconnect.com.

2.1.2 SPC Connect configuration via the keypad menu

If SPC Connect is not enabled during the start up wizard sequence, you can use the SPC CONNECT keypad menu in engineer programming to add an SPC Connect ATS.

ADD	If SPC CONNECT was disabled during the start up wizard, go to the SPC Connect menu and select ADD to create an SPC Connect ATS. This allows a panel user to register their panel and access their panel remotely using the SPC Connect website, https://www.spconnect.com
REGISTRATION ID	If SPC CONNECT was enabled during the start up wizard, the panel registration ID displays. Provide this information to an end user to allow them to register their panel with the SPC Connect website, https://www.spconnect.com , for remote access to their panel.

COMPANY ID	By entering the Company ID, the SPC System can be auto enrolled into a company account on SPC Connect
DELETE	To remove an SPC Connect ATS from a panel, select DELETE .

2.2 SPC Connect configuration via the browser

The **Add SPC Connect** ATS functionality opens a communication path between the panel (SPT) and the **SPC Connect** server (RCT), <https://www.spconnect.com>. Using the generated SPC Connect ATS Registration ID, a panel user can register a panel to an SPC Connect user account to access their panel remotely.

1. To configure an SPC Connect ATS, go to **Communications - FlexC - FlexC ATS**.
 2. In the **ATS Configuration** screen, tap **Add SPC Connect** to open a communication path with the SPC Connect server.
- ⇒ An SPC Connect ATS is added to the **Configured ATS Table** with the following attributes:
- SPC Connect **ATS Registration ID**
 - Default ATP over Ethernet. For information on ATP fields, see *SPC 4xxx/5xxx/6xxx Installation & Configuration Manual*.
 - Default Events Profile for SPC Connect
 - Default Commands Profile for SPC Connect
 - Default RCT URL is www.spconnect.com
 - The SPT Account Code for the ATP is populated.
 - Make a note of the SPC Connect **ATS Registration ID** shown in the **Configured ATS** table and provide this to the SPC Connect user.

SPC Browser

The screenshot displays the 'ATS Configuration' screen in the SPC Browser. At the top, there are navigation tabs for 'Communications', 'FlexC', 'Reporting', and 'PC Tools'. Under 'FlexC', there are sub-tabs for 'FlexC ATS', 'Event Profiles', 'Command Profile', and 'FlexC Help'. The main content area is titled 'ATS Configuration' and contains a 'Configured ATS' table. The table has the following data:

Edit	Delete	Export ATS	ID	ATS Name	ATS Registration ID	ATP Count	Event / Command Profiles	ATS Polling Timeout	ATS Event Timeout	Generate FTC
			1	SPC Connect	KTY5-7962-GKS9-GK93	1	- Default Events [SPC Connect] - Default Commands [SPC Connect]	1800	1800	No
			2	Michael Desk Panel	48SP-Y279-3GR2-3R22	1	- Default Events [SPC Connect] - Default Commands [SPC Connect]	180	300	Yes
			3	ATS 3	4972-8R79-R9GK-XTG7	1	- Default Events [SPC Connect] - Default Commands [SPC Connect]	180	300	Yes

Below the table, there are four sections for adding new ATS configurations:

- Add SPC Connect:** Add an ATS to the SPC Connect Server. Button: **Add SPC Connect**
- Add EN50136-1 ATS:** Add an EN50136-1:2012 single path ATS to the system. Add an EN50136-1:2012 dual path ATS to the system. Add an EN50136-1:2012 dual path and dual Server ATS to the system. Buttons: **Add Single Path ATS**, **Add Dual Path ATS**, **Add Dual Path Dual Server ATS**
- Add Custom ATS:** Add a custom ATS to the system. Up to 10 ATPs may be added to the ATS. Button: **Add Custom ATS**
- Import ATS:** Import an ATS to the system. No file chosen. Button: **Import ATS**

3 SPC Connect usermanual

With SPC Connect, you can access your panel remotely from anywhere in the world. This manual describes SPC Connect under the following headings:

- Introduction to SPC Connect, see Introduction to SPC Connect [→ 8]
- Create a User Account for SPC Connect, see Create a User Account for SPC Connect [→ 9]
- Register a Panel to your SPC Connect User Account, see Register a Panel to your SPC Connect User Account [→ 9]
- SPC Connect User Account Access, see SPC Connect User Account Access [→ 10]
- Overview of SPC Connect web server, www.spconnect.com, see SPC Connect Overview [→ 12]
- Delete a Panel from SPC Connect, see Removing a Panel from SPC Connect [→ 14]

3.1 Introduction to SPC Connect

SPC Connect provides the following features:

- Account Set Up and Management
- Registration of Panels
- Connect to the SPC panel's user and engineer web pages
- Remotely connect to a panel or multiple panels
- Control a panel from the SPC Connect website
- View your panel status
- Control your panel devices such as mapping gates via the mobile app
- Access your event log
- View your cameras via the mobile app
- Configure direct messaging of panel events by email to one or multiple recipients
- Download the iOS or Android apps and log in to your SPC Connect account to control your panel from the app



NOTICE

SPC Connect replaces SPC Portal.

3.2 Create a user account for SPC Connect

Login Information	
Username:	<input type="text"/> *
Password:	<input type="password"/> *
Confirm Password:	<input type="password"/> *
User Information:	
First Name:	<input type="text"/> *
Last Name:	<input type="text"/> *
Other Name:	<input type="text"/> *
Email:	<input type="text"/> *
Address:	<input type="text"/> *
PostCode:	<input type="text"/> *
Phone Number:	<input type="text"/> *
Security Question	
First Security Question:	Where did you meet your spouse/partner? ▾ *
First Security Answer:	<input type="text"/> *
Second Security Question:	What was the make and Model of your first car? ▾ *
Second Security Answer:	<input type="text"/> *
* Compulsory Fields	

1. Go to <https://www.spconnect.com>.
2. Tap **Register**.
3. Complete the fields.
4. Tap **Register Account**.
5. Check your Inbox for an email from info@spconnect.com. Check your spam folder if you do not see it.
6. Open the email and tap on the link to activate your account. A second email from info@spconnect.com indicates that your account has been successfully activated.
7. Tap **Login** and enter your registered username and password.
8. To register your panel to your account, see Register a Panel to your SPC Connect User Account [→ 9].

3.3 Register a panel to your SPC Connect user account

To set up your panel for remote access from the SPC Connect website, you will need:

- Panel Registration ID provided to you by your installation engineer. The panel Registration ID is also available from the keypad. Go to **SPC Connect > Registration ID** in the keypad menu options. If the SPC Connect option is not available, contact your installation engineer.
- SPC Connect account user name and password, see Create a User Account for SPC Connect [→ 9]
- Panel user name and password with web access right enabled

!	NOTICE
	If you are the first user to register a panel, you have Panel Manager access. For more information on Panel Manager access, see Panel Manager Access [→ 11].

1. Go to <https://www.spconnect.com>
2. Enter your SPC Connect **Username** and **Password**. To register an SPC Connect user account, see Create a User Account for SPC Connect [→ 9]

3. Tap **Login**.
4. Scroll down to complete the fields under **Register a Panel to your Account**.

5. Enter the **Panel Registration ID** provided by your installer, for example, 123S-456T-789Y-SS56 (dashes are not mandatory).
6. Enter a **Panel Username** and corresponding **Panel Password** for a user with web access rights on the panel. SPC Connect authenticates this is a valid user on the panel.
7. Tap **Add Panel to Account**.
8. The panel displays in the **List of Panels** table and the **Online** status displays **OK**. The first SPC Connect account for a panel is given **Panel Manager** User Access. For more information on a Panel Manager and Standard users, see SPC Connect User Account Access [→ 10].
9. You can add multiple panels to an SPC Account following the same steps.
10. Tap on the **Connect** button for a panel to view the status control page for that panel.
11. Tap the **Edit** icon to view the tabs listed below. For an overview of functions under each tab, see SPC Connect Overview [→ 12].
 - Panels
 - User Settings
 - Account● Panel Connect
 - Panel Settings

Panel Name	Panel Address	Panel Registration ID	Account Code	Online (Last Communication)	User Access	Edit	Connect	Remove
AE5 3		4972-887S-R9GK-XT07	62548731	OK (12:00:13)	Panel Manager			

3.4 SPC Connect user account access

There are two access levels for SPC Connect user accounts:

- Panel Manager User Access
- Standard User Access

The first SPC Connect user account to register a panel is granted panel manager user access. All other SPC Connect user accounts that register the same panel have standard user access.

An SPC Connect user can have different access levels on different panels. For example, the first SPC Connect user to register a panel will have panel manager access for that panel. If the same SPC Connect user then registers another panel that has an existing panel manager user, they will have standard user access to

the panel. For more information, see Panel Manager Access [→ 11] and Standard User Access [→ 11].

3.4.1 Panel Manager access

An SPC Connect user account with panel manager access has the following rights:

- In manual authorisation mode, receives authorisation requests from standard users to access a panel. For more information on authorisation modes, see Authorisation Modes [→ 11].
- In manual authorisation mode, authorises users with standard access to register a panel
- Receives requests from standard users for promotion to panel manager access
- Promotes a user with standard access to panel manager access
- Demotes their own panel manager access to standard user access provided there is at least one other user with panel manager access on the panel
- Removes access to a panel for standard users and panel manager users
- Removes a panel from the **List of Panels** table when there are no standard users on the panel

Name	SPC Connect Username	Panel Username	User Type	Authorization State	Authorize	Remove Access	Email Events Enabled
Standard User	Standard	User 2	Standard User	Approved	-		No
Michael McElree	Wordsmith	User 2	Panel Manager	Approved	-	-	No

Panel Manager with Rights to Remove Panel Access for Standard Users

3.4.1.1 Authorisation modes

The SPC Connect user with panel manager access can set the authorisation mode for a panel. There are two standard user authentication modes:

- **Automatically authorise user** on panel - Once an SPC Connect user with standard access registers a panel to their SPC Connect account, they can automatically access the panel remotely. They do not need to wait for authorisation from an SPC Connect user with panel manager access. By default users are automatically authorised for panel access.
- **Manually authorise user** on panel - The panel manager user receives notification that an SPC Connect user with standard access requests permission to access a panel remotely. The **Authorization State** for a standard user changes to "Waiting Standard User Approval".

SPC CONNECT ACCOUNT ACCESS

Demote to Standard User:

Standard User Authentication Mode: Automatically authorize user on panel Manually authorize user on panel

3.4.2 Standard user access

SPC Connect user accounts with standard access have the following rights:

- Add panels to SPC Connect (automatic authorisation) or request authorisation to add a panel (manual authorisation). For more information, see Request Panel Access [→ 12] and Authorisation Modes [→ 11].
- Request panel manager access for a panel, see Request Panel Manager Access [→ 12]

- Remove panels from their SPC Connect account

3.4.2.1 Request panel access

In manual authorisation mode, take the following steps to request panel access for an SPC Connect user with standard access.

1. Go to **Panel Settings - SPC Connect Account Access**.

 Users with Panel Access

Name	SPC Connect Username	Panel Username	User Type	Authorization State	Authorize	Remove Access	Email Events Enabled
Standard User	Standard	User 2	Not Approved	Waiting For Standard User Approval			No
Michael McEree	Wordsmith	User 2	Panel Manager	Approved	-	-	No

2. Tap the **Authorize** button to request authorization by the panel manager user for remote access to a panel.
4. The authorization state for the SPC Connect standard user changes to **Approved**.
5. Register the panel to the authorised SPC Connect account. See Register a Panel to your SPC Connect User Account [→ 9].

3.4.2.2 Request Panel Manager access

Once an SPC Connect user with standard access is authorised on a panel, this user can request panel manager access.


1. Go to **Panel Settings - SPC Connect Account Access**.
2. Tap **Request Panel Manager Access** to be promoted to a panel manager user.
3. In the **Users with Panel Access** List, an **Authorize** icon displays and the **Authorization** state displays as **Waiting Panel Manager Approval**.
4. The panel manager user receives notification and taps the **Authorize** icon to promote the standard user to a panel manager user.
5. In the SPC Connect Account Access group, the button changes to **Demote to Standard User Access**.

3.5 SPC Connect overview

The SPC Connect home screen displays the following tabs:

- Panels
- User Settings
- Account
- Panel Connect
- Panel Settings

Panels

List of Panels	Shows all panels registered to your SPC Connect account. For each panel, you can view: <ul style="list-style-type: none"> ● Panel Name ● Panel Address ● Panel Registration ID ● Account Code ● Online (Last Communication) ● User Access ● Edit - see Panel Settings tab ● Connect ● Remove
Register a Panel to Your Account	<ul style="list-style-type: none"> ● Registration ID ● Panel Username ● Panel Password
User Settings	
Secure Login Enable	Enabling Secure Login means that after login a second login page is presented to the user and a temporary password is emailed to your email account. This user must enter the temporary password into the second login page to login.
Language	Setting user language that will apply on all SPC Connect pages after login.
Account	
Account Information	Make changes to existing user account information.
	Login Information Display only field showing the username
	User Information <ul style="list-style-type: none"> ● First Name ● Last Name ● Other Name ● Email ● Address ● Post Code ● Phone Number
	Security Question Option to change security questions and answers.
	tap Save or Change Password or Delete Account .
Panel Connect	
Connect to Panel Web Page	Tap Connect To Panel Web Page to navigate around the SPC web pages via SPC Connect.
	
Panel Status	View the status of your alarm system and set or unset.
Panel Events/Log/Details	View all panel log events.
Panel Settings	
Panel Details	<ul style="list-style-type: none"> ● Panel Name ● Panel Address ● Panel Registration ID ● Account Code - greyed out ● Installation Name - greyed out

Panel Connection Details	Tap Change Panel Connection Details to change Panel Username and/or Password
SPC Connect Account Access	For a standard user the button Request Panel Manager Access displays. For a Panel Manager User the following fields display: Demote to Standard User: To demote a user with panel manager access to a standard user Standard User Authentication Mode Authorize a standard user request to access a panel: <ul style="list-style-type: none"> ● Automatically authorize user on a panel (default) ● Manually authorize user on a panel
Users with Panel Access *Only available to users with Panel Manager Access	This table displays the list of users with panel access. It identifies the name, SPC Connect username, panel username, user type (Panel Manager Access or Standard User Access), authorization state, authorize, remove access, email events enabled.
Event Notification	<ul style="list-style-type: none"> ● Email Events Enable: Enable or disable Email Events. ● Email addresses: Add one or multiple email addresses ● Email Event Filter: Select from the event filter to receive notifications about certain events. Events are grouped under Intruder/Fire/Medical, System Monitoring and Door and User categories.

3.6 Removing a panel from SPC Connect

A standard user can remove a panel from their account. A Panel Manager user can only remove a panel from their account if there are no users with standard access registered on the panel. For more information on Panel Manager and Standard user access, see SPC Connect User Account Access [→ 10].

1. To delete a panel, in the **Panels** tab, locate the panel in the **List of Panels** table. If the **Remove** icon is not enabled for a user with Panel Manager access, this means there are still standard users registered on the panel. You must remove standard users from a panel before removing a panel.
2. Tap **Edit** to open the **Panel Settings** tab.
3. Scroll down to the **Users with Panel Access** table.
4. Tap **Remove Access** for each user with Standard Access.
5. Tap the **Panels** tab.
6. In the **List of Panels** table, the **Delete** icon displays.
7. Before you delete the panel, make a note of the Panel Registration ID.
8. Tap **Remove**.

See also

- 📖 Panel Manager Access [→ 11]
- 📖 SPC Connect User Manual [→ 8]

tap

tapTap

4 SPC Connect Mobile App

Set up an account with SPC Connect to remotely access your panels from anywhere in the world. Using the SPC Connect mobile app, you can:

- Create a user account for SPC Connect, www.spconnect.com
- Add panels to an SPC Connect account
- Edit panel details
- Delete panels from your SPC Connect account
- Manage your panel remotely

The SPC Connect mobile app is available for both iOS and Android platforms.

- To set up an SPC Connect user account from your iOS app, see [SPC Connect Mobile App for iOS \[→ 15\]](#).
- To set up an SPC Connect user account for your Android app, see [SPC Connect Mobile App for Android \[→ 22\]](#).

4.1 SPC Connect Mobile App for iOS

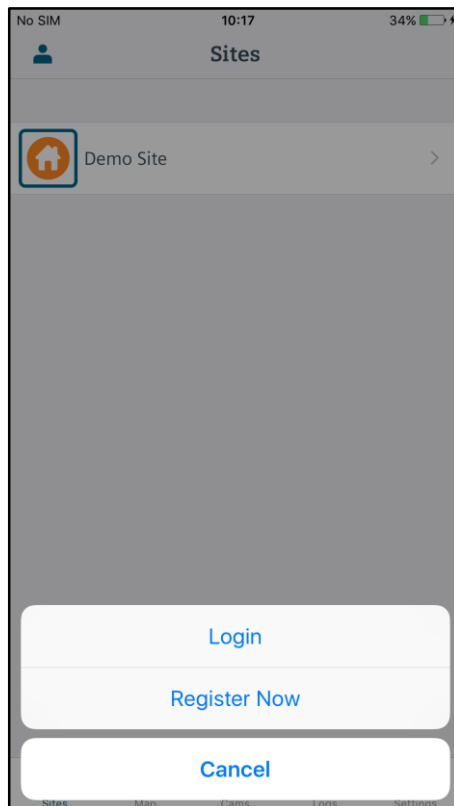
Download the SPC Connect mobile app for iOS from the App Store.

4.1.1 Create a user account for SPC Connect - iOS

1. Open the SPC Connect mobile app for iOS.



2. Select the **User** icon in the top left.



3. If you've previously registered an SPC Connect account, select **Login**.
4. Enter your **User Name** and **Password**.

5. If you do not have a SPC Connect account, tap **Cancel**.
6. Select **Register Now**.
7. In the **Register Now** screen, complete the fields.

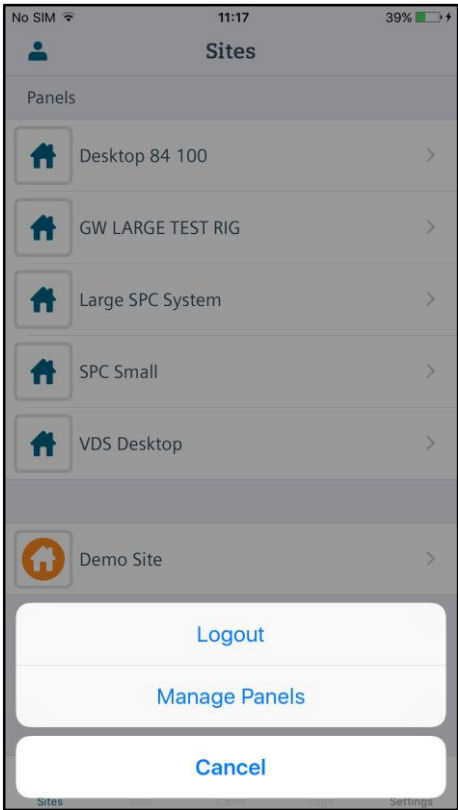
8. Tap **Send** in the top right.
A message indicates the information was sent successfully.
9. Tap **OK**.
10. Finalize the registration by tapping the confirmation link in an email sent to you from info@spcconnect.com.

To register a panel to your SPC Connect, see Register a Panel on the iOS Mobile App [→ 16].

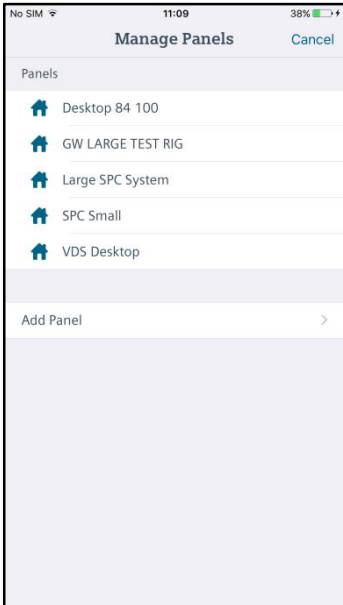
4.1.2 Register a panel - iOS

You can register a panel to your SPC Connect account using the mobile app for iOS.

1. Tap **Login** and enter your registered **User Name** and **Password**. If you have not created an account with SPC Connect, see Create a User Account for SPC Connect - iOS [→ 15].
1. To register your panel to your account, select the user icon in the top right.
2. Select **Manage Panels**.



3. Select Add Panel.





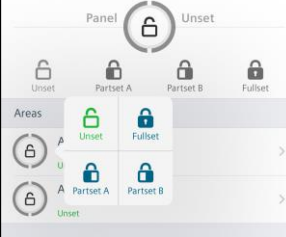

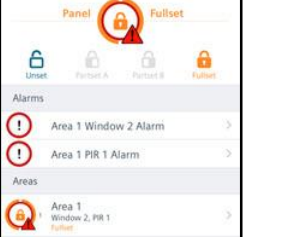
4. Enter a Site Name to identify the panel

5. In the **Reg. ID** field, enter the **Panel Registration ID** provided by your installer, for example, 123S-456T-789Y-SS56 (dashes are not mandatory).
6. Enter a **Panel Username** and corresponding **Panel Password** for a user with web access rights on the panel. SPC Connect authenticates this is a valid user on the panel.
7. Tap **Send**.
8. The panel displays in the **Manage Panels** list.
9. Select the user icon in the top right to **Delete a Panel** or **Edit a Panel**.

4.1.3 Change panel status - iOS

1. Tap on the **Sites** icon to view the list of Panels and Sites.
2. Choose a panel or a site to view the status.
3. Tap on an icon to change the status.

Status indicator	Description
	System is disarmed. Only alarm zones classified as 24Hour will activate the alarm.
	A yellow warning triangle is displayed if there is a panel issue or an open zone. System arming may not be possible.
	If a panel or area fails to set, a message box displays with information about why the action was prevented.
	System partset to provide perimeter protection to a building while allowing free movement through the exit and access areas (for example front door and hall) Zones which have been classified as EXCLUDE A remain unprotected in this mode. There are no Exit times associated with this mode and protection is applied instantly on selection of this mode.

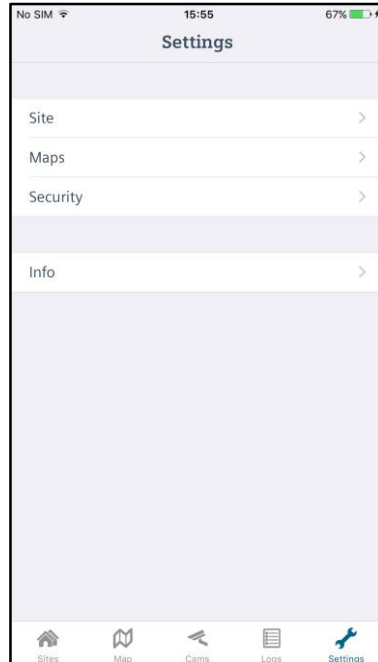
Status indicator	Description
	<p>System partset to provide protection to all zones except those that have been classified as EXCLUDE B. By default there is no exit time. An exit timer can be applied to this mode if you enable the Partset B Timed variable on the Panel.</p>
	<p>System is partially armed. There are a number of areas in different arming states.</p>
	<p>Tap on the area icon to display a popup menu for quick access to the arming commands. The normal menu may still be accessed by tapping anywhere else on the area list entry. This feature is also available in the outputs menu – tapping on the output icon directly will bring up the popup menu for quick setting of outputs.</p>
	<p>System is fully armed. Opening of Entry/Exit zone starts the Entry timer. If the alarm is not unset before the Entry timer expires then the alarm is activated.</p>
	<p>In the event of an alarm or alert the system status icon will show a red warning icon and flashing inner ring. Each area icon will have its own alarm/alert indicator.</p>

4.1.4 System settings - iOS

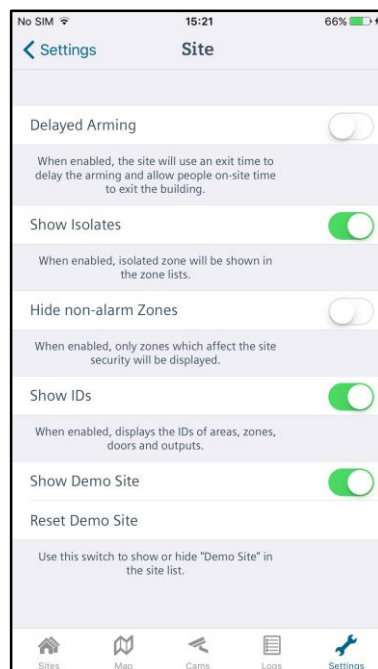
You can change the settings for a site using the mobile app for iOS.



1. From the **Site** list, tap on the **Settings** icon at the bottom of the screen.



2. In the **Settings** screen, tap on **Site**.



3. The **Site Settings** screen displays

The following options are available from the **Site Settings** screen:

- Delayed Arming
- Show Isolates
- Hide non-alarm Zones
- Show IDs
- Show Demo Site

- Reset Demo Site

Delayed Arming - This option controls how the arming/setting functions. When Delayed Arming is enabled, the system arms with the delay that was configured by engineer or installer on the panel. If Delayed Arming is not enabled, arming of the system is immediate. This option applies to arming of the full system and of individual areas.

Show Isolates – Enable this option to show isolated zones in the zone list.

Hide non-Alarm Zones – Some systems may be configured with zone types that are not part of the ‘security’ of the system. (Tech type zones for example). Enable this option so that non-alarm zone types do not display.

Show IDs –By default, the device icons (zones, areas, etc) display the internal ID number of the device or element. This is useful from a technical perspective. Enable this option so that ID numbers do not display.

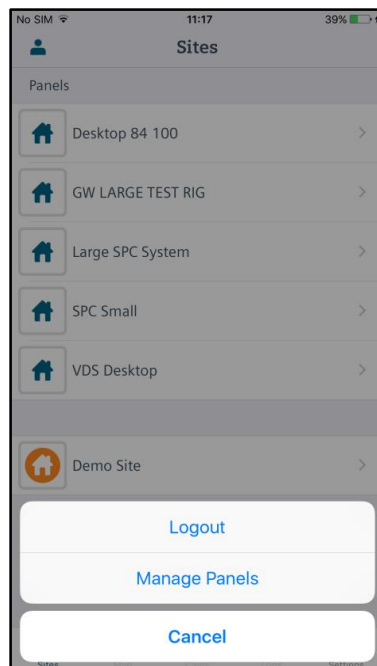
Show Demo Site, Reset Demo Site – You can use these options to control the display of the Demo Site in the **Site** list

4.1.5 Delete a panel - iOS

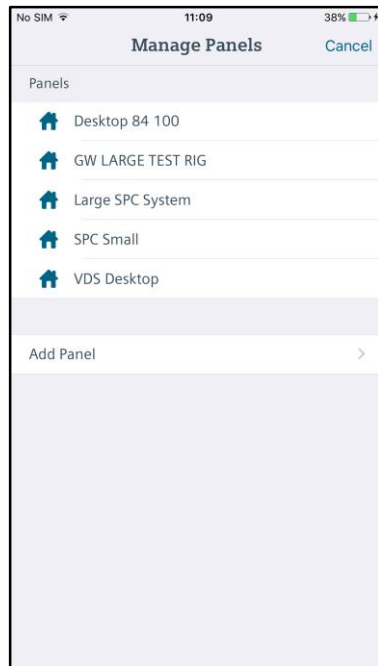
To delete a panel from the app:



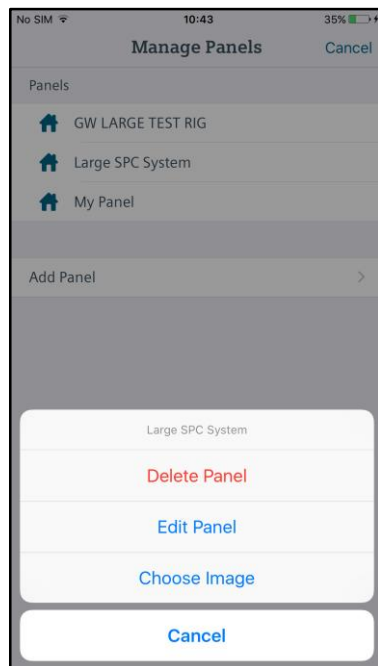
1. In the **Site** list screen, tap on the **User** icon at the top of the screen.



2. Tap **Manage Panels**.



3. In the **Manage Panels** screen, choose the panel to delete.



4. Tap **Delete Panel**.
5. Tap **Yes** to confirm deletion of the panel.

4.2 SPC Connect Mobile App for Android

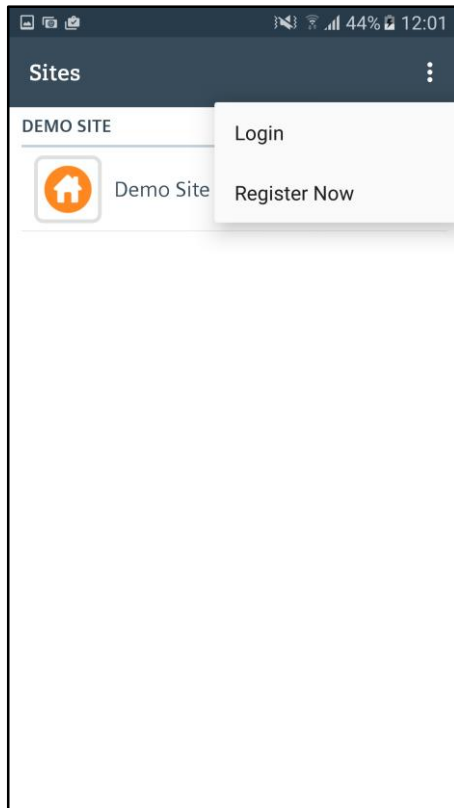
Download the SPC Connect App for Android from the Google Play Store.

4.2.1 Create a user account for SPC Connect - Android

1. Open the SPC Connect mobile app for Android.

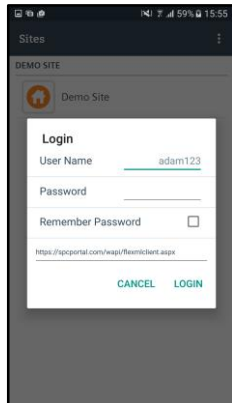


2. Select the **Menu** icon in the top right of the screen.



3. If you've previously registered an SPC Connect account, select **Login**.

4. Enter your **User Name** and **Password**.



5. If you do not have a SPC Connect account, tap **Cancel**.

6. Select **Register Now**.

7. In the **Register Now** screen, complete the fields.

8. Tap **Send** in the top right.
A message indicates the information was sent successfully.
9. Tap **OK**.
10. Finalize the registration by tapping the confirmation link in an email sent to you from info@spcconnect.com.

To register a panel to your SPC Connect, see Register a Panel on the Mobile App - Android[→].

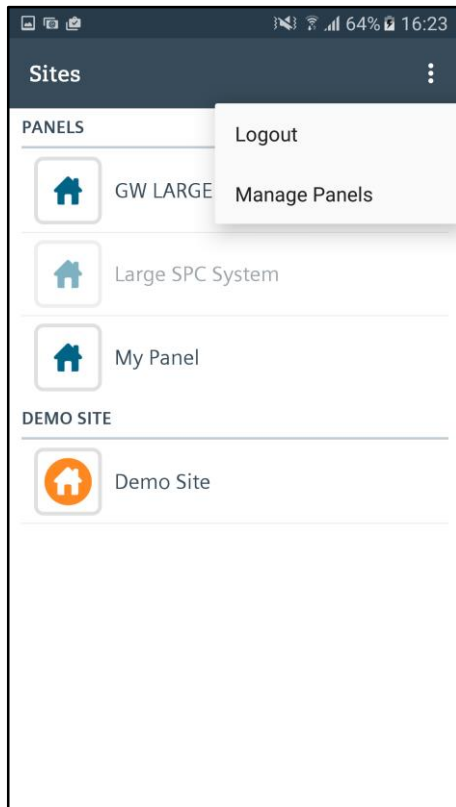
4.2.2 Register a panel - Android

You can register a panel to your SPC Connect account using the mobile app for Android.

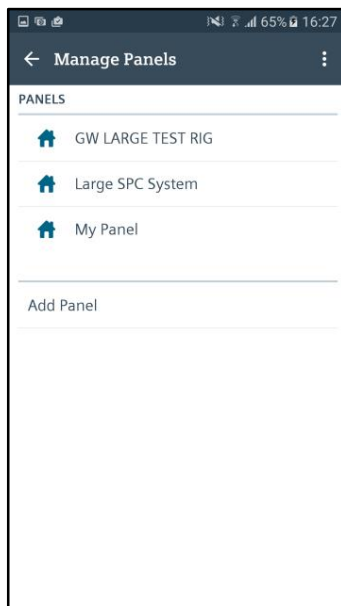
1. Tap Login and enter your registered User Name and Password. If you have not created an account with SPC Connect, see Create a User Account for SPC Connect - Android [→].



2. To register a panel to your account, select the Menu icon in the top right.
3. Select Manage Panels.



3. Select Add Panel.







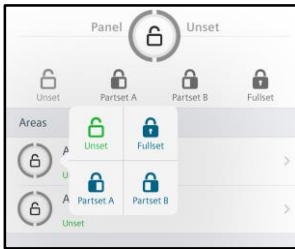


4. Enter a Site Name to identify the panel

5. In the **Reg. ID** field, enter the **Panel Registration ID** provided by your installer, for example, 123S-456T-789Y-SS56 (dashes are not mandatory).
6. Enter a **Panel Username** and corresponding **Panel Password** for a user with web access rights on the panel. SPC Connect checks this is a valid user on the panel.
7. Tap **Send**.
8. The panel displays in the **Manage Panels** list.
9. Tap a panel in the list to **Edit Panel**, **Delete Panel**, or **Choose Image**.

4.2.3 Change panel status - Android

4. Tap on the Sites icon to view the list of Panels and Sites.
5. Choose a Panel or a Site to view the status.
6. Tap on an icon to change the status.

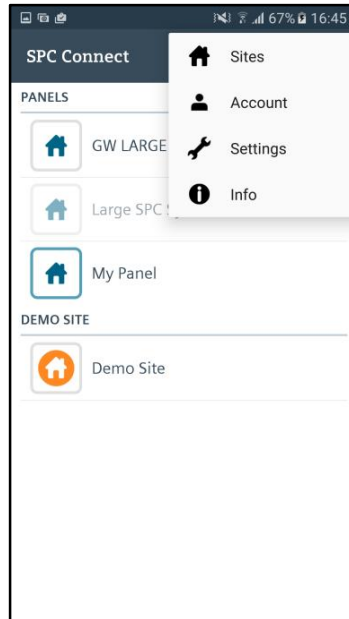
Status indicator	Description
	System is disarmed. Only alarm zones classified as 24Hour will activate the alarm.
	A yellow warning triangle is displayed if there is a panel issue or an open zone. System arming may not be possible.

Status indicator	Description
	<p>If a panel or area fails to set, a message box displays with information about why the action was prevented.</p>
	<p>System partset to provide perimeter protection to a building while allowing free movement through the exit and access areas (for example front door and hall) Zones which have been classified as EXCLUDE A remain unprotected in this mode. There are no Exit times associated with this mode and protection is applied instantly on selection of this mode.</p>
	<p>System partset to provide protection to all zones except those that have been classified as EXCLUDE B. By default there is no exit time. An exit timer can be applied to this mode if you enable the Partset B Timed variable on the Panel.</p>
	<p>System is partially armed. There are a number of areas in different arming states.</p>
	<p>Tap on the area icon to display a popup menu for quick access to the arming commands. The normal menu may still be accessed by tapping anywhere else on the area list entry. This feature is also available in the outputs menu – tapping on the output icon directly will bring up the popup menu for quick setting of outputs.</p>
	<p>System is fully armed. Opening of Entry/Exit zone starts the Entry timer. If the alarm is not unset before the Entry timer expires then the alarm is activated.</p>
	<p>In the event of an alarm or alert the system status icon will show a red warning icon and flashing inner ring. Each area icon will have its own alarm/alert indicator.</p>

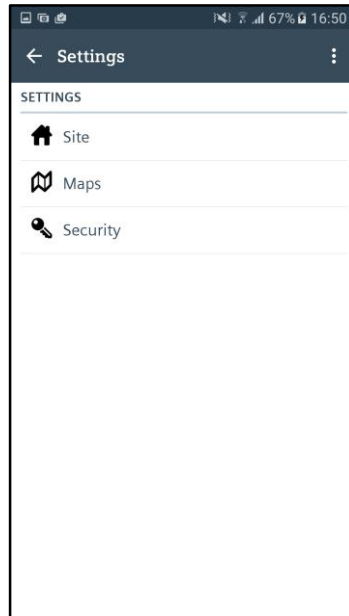
4.2.4 System settings - Android

You can change the settings for a site using the mobile app for Android.

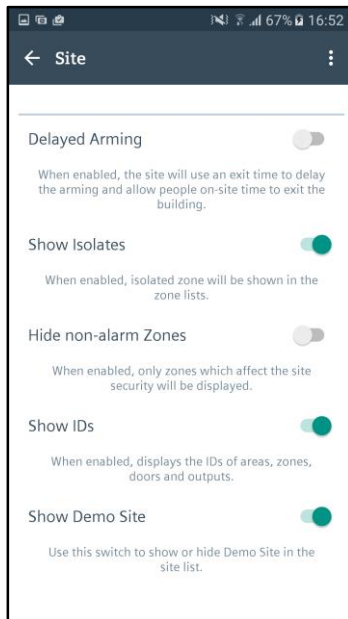
1. From the **Site** list, tap on the **Settings** icon at the bottom of the screen.



2. In the **Settings** screen, tap on **Site**.



3. The **Site Settings** screen displays



4. The following options are available from the **Site Settings** screen:

- Delayed Arming
- Show Isolates
- Hide non-alarm Zones
- Show IDs
- Show Demo Site
- Reset Demo Site

Delayed Arming - This option controls how the arming/setting functions.

When Delayed Arming is enabled, the system arms with the delay that was configured by engineer or installer on the panel.

If Delayed Arming is not enabled, arming of the system is immediate.

This option applies to arming of the full system and of individual areas.

Show Isolates – Enable this option to show isolated zones in the zone list.

Hide non-Alarm Zones – Some systems may be configured with zone types that are not part of the ‘security’ of the system. (Tech type zones for example). Enable this option so that non-alarm zone types do not display.

Show IDs –By default, the device icons (zones, areas, etc) display the internal ID number of the device or element. This is useful from a technical perspective. Enable this option so that ID numbers do not display.

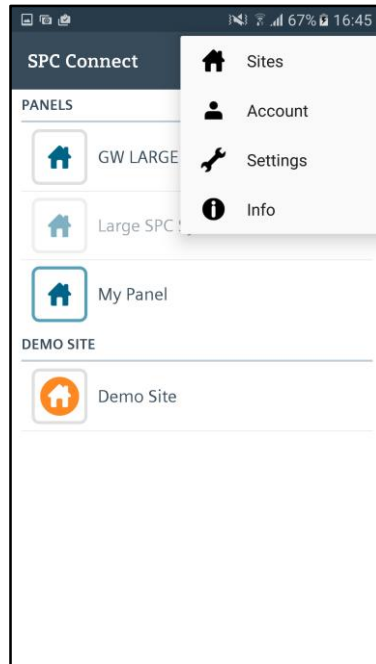
Show Demo Site, Reset Demo Site – You can use these options to control the display of the Demo Site in the **Site** list

4.2.5 Delete a panel - Android

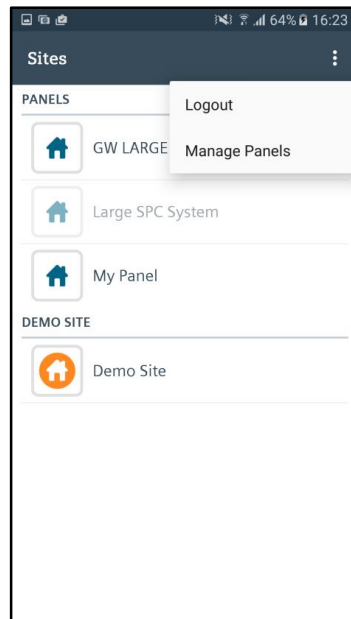
To delete a panel from the app:



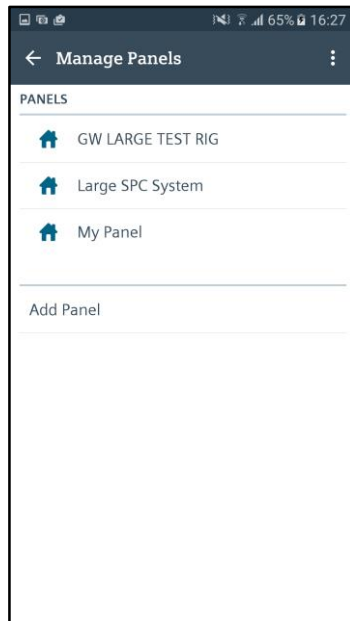
1. In the **Site** list screen, tap on the **Menu** icon at the top of the screen.



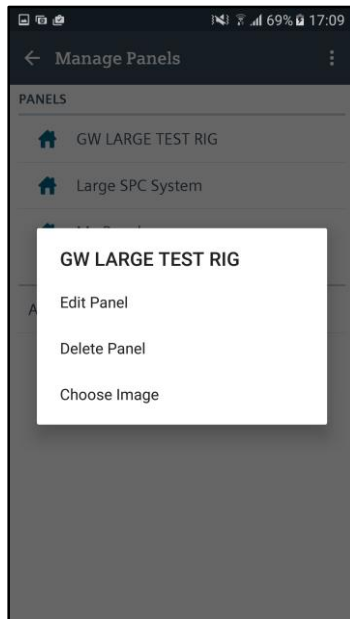
2. Tap **Account**.



3. Tap **Manage Panels**.



4. In the **Manage Panels** screen, tap the panel to delete.



5. Tap **Delete Panel**.

6. Tap **Yes** to confirm deletion of the panel.

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